

DANIEL JOHNSON

VP UX OPERATIONS & INNOVATION

AI Product Strategy · Enterprise DesignOps ·
Experience Design Leadership

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EXECUTIVE PROFILE

Forward-thinking Design Executive with over a decade of experience spearheading AI-enabled product transformations, enterprise-scale DesignOps frameworks, and next-generation interactive UI paradigms. Proven record of crafting architecture-level workflow models that bridge product design vision with core systems development at scale. Expert at steering complex, data-heavy digital ecosystems, establishing robust design system lifecycles, and managing high-performing cross-functional teams to build strategic business value.

CORE LEADERSHIP COMPETENCIES

- **Global DesignOps Scale:** Standardizing multi-pod production frameworks, resource allocation models, and unified design-to-development deployment pipelines.
- **Cross-Functional Feasibility:** Partnering with Product and Engineering VPs to align visionary aesthetics with strict engineering environments.
- **Design ROI Metrics:** Implementing data-informed tracking structures to prove systemic velocity spikes and massive design debt reduction.

AI LEADERSHIP & INNOVATION

- **Generative Interface Systems:** Pioneering user boundary configurations and foundational trust layers inside algorithmic data tools.
- **"Vibe Coding" Ecosystems:** Accelerating modern creation loops by unifying AI-assisted prototyping tools directly with live, code-ready components.
- **Emerging UI Trends:** Leading advanced research labs focused on 3D aesthetics, glassmorphism systems, and data-dense interactive visualization layers.

JPMORGAN CHASE EXPERIENCE

Vice President, UX Operations & Innovation
JPMorgan Chase

Sep 2025 – Present
Plano, TX

- **DesignOps Transformation:** Systematized global product discovery and component handoff lifecycles, empowering cross-functional pods to deploy highly interactive live UI modules rather than static visuals.
- **Design Systems Lifecycle:** Governed the modular expansion, accessibility mandates, and multi-platform distribution architectures of the primary enterprise design system.
- **AI Integration & UX Labs:** Chaired specialized emerging tech cycles experimenting with advanced generative layouts, data-heavy charts, and 3D UI tokens, effectively shortening cross-organizational prototyping cycles.
- **Strategic Resource Optimization:** Commanded global design-tech portfolio procurement, strategic headcount distributions, and progressive design tier career framework ladders.

VP, Content & Design
JPMorgan Chase

Oct 2023 – Sep 2025
Plano, TX

- **Complex Interaction Strategy:** Spearheaded foundational user maps and predictive layout experiences across high-scale enterprise financial services, optimizing data-heavy application suites.
- **Product Roadmapping:** Synced heavily with principal engineering and product leadership teams to construct actionable structural backlogs while executing deep usability testing.

PREVIOUS EXPERIENCE

UI/UX Designer

Photon Infotech

Apr 2022 – Jun 2022

Remote / Hybrid

- **Legacy Modernization:** Reconfigured data-dense historical infrastructure apps into sleek, performant application interfaces, capturing documented engagement gains.
- **Data Optimization:** Conducted analytical A/B optimization testing metrics to iteratively address friction channels and scale interface patterns.

Product Designer

Dms Smith

Mar 2020 – Apr 2021

Lebanon, IN

- **System Lifecycle Guidance:** Directed complex design validation, layout consistency, brand strategy systems, and commercial multimedia visual pipelines.

UI/UX Designer

United Bank for Africa

Feb 2013 – Aug 2016

Lagos, Nigeria

- **Digital Product Frameworks:** Translated multi-tier banking constraints into intuitive transactional wireframes, clean user journeys, and robust, interactive client portal systems.

Freelance UI/UX Designer / Consultant

International

Sep 2008 – Present

SELECTED ACHIEVEMENTS

- **Figma Enterprise Migration:** Re-engineered engineering-handoff systems across multi-tier global design environments, removing static delivery blockades.
- **AI Component Systems Patenting:** Successfully steered custom "Build-to-Think" internal design challenges, establishing an IP library of modular, data-heavy automation components.
- **Pivot Infrastructure Rollout:** Designed and pushed high-performance enterprise data layout frameworks incorporating advanced drag-and-drop mechanics.

EDUCATION

MBA in Business Analytics – Southern New Hampshire University

Nov 2024 | New Hampton, NH

BSc in Computer Science – Olabisi Onabanjo University

Jan 2010 | Ogun State, Nigeria

TECHNOLOGY STACK MATRIX

Core Environments

Figma, Sketch, Adobe XD, Photoshop, InVision, Miro, Notion Enterprise

Engineering Synapses

Familiarity with React architectures, CSS layout patterns, UI performance optimization, responsive frameworks

Automation Workflows

Generative AI interfaces, Copilot execution protocols, continuous research loops, automated asset pipelines

Advanced Interaction

Glassmorphism tokens, 3D modular primitives, intricate data lineage structures, complex canvas orchestration.